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Ruj. Tuan :
Ruj. Kami : LHDN.01/39.1/180/1
Tarikh : 5 March 2015

Dear Sir,

“WHY GIVE THEM THE RUNAROUND”, (The Star, 23 February 2015)

We would like to respond to the article “Why give them the runaround” dated 23 February 2015. At the same time, Inland Revenue Board (IRB) would also like to thank the writer, Mr. Eugene Abraham for bringing this matter to our attention.

2. First of all, we would like to apologize for the difficult situations faced by Mr. Eugene in regards to the death of his father. Referring to the letter written by Mr. Eugene, he went to the IRB Kuala Lumpur Bandar branch in early January 2015 and informed that his father passed away on 31 December 2014. During that time, his father’s BR1M application has been processed and approved on 2 January 2015 (First Batch). On the other hand, we also checked and confirmed that Mr. Eugene’s mother did not make any application for the BR1M.

3. As informed in the FAQ BR1M 2015, the heirs can claim the BR1M 2015 on behalf of the successful applicants who have passed away starting from 1 December 2014. All they have to do is bring along the relevant documents, such as BR1M voucher or original approval letter, death certificate and both the original and copy of heir’s identity card to claim the BR1M.

4. To the writer, Mr. Eugene, we encourage you to provide your personal data including your identification number via e-mail aduan@hasil.gov.my or call us at our toll free line **1-800-88-2716 (BR1M)** for further clarifications or any inquiries.

5. Once again, we wish to express our appreciation to the writer, Mr. Eugene for drawing our attention to the problem and to the Star for providing us the opportunity and the platform to respond to the issues highlighted.

Thank you.

“BERKHIDMAT UNTUK NEGARA”
“BERSAMA MEMBANGUN NEGARA”

Regards,


(MUHAMAD MUSTAFA SAID)

Director
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