

EMPLOYEES PROVIDENT FUND

We refer to a letter to the editor by A. Hashim “Protect EPF Contributors’ Information” published on 14 May 2015.

The Employees Provident Fund (EPF) takes every member’s feedback seriously. We appreciate that the reader had highlighted the issues as this would help in our effort to ensure that our system and service delivery run smoothly.

We are currently in contact with the reader for further information, and our maintenance and technical team is investigating and rectifying the issues raised. We are also looking into several areas for further improvements to ensure members’ information security and integrity are protected.

Comments such as A. Hashim’s are of paramount importance to us, helping us to ensure that our service quality continuously meet members’ expectations.

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Corporate Affairs Department
Employees Provident Fund
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