

**Bilangan Aduan Yang Disiasat mengikut Kerajaan Negeri
Bagi Tempoh 1 Januari – 31 Julai 2017**

Bil.	Kerajaan Negeri	Jumlah Aduan			
		Terima	Dalam Tindakan (%)	Selesai (%)	Selesai Dalam Tempoh 15 Hari (Kategori Aduan Mudah dan Sederhana) (%)
1.	Johor	259	40 (15.4%)	219 (84.6%)	127 (66.8%)
2.	Selangor	173	101 (58.4%)	72 (41.6%)	27 (45.8%)
3.	Sabah	135	0 (0.0%)	135 (100.0%)	135 (100.0%)
4.	Perak	136	4 (2.9%)	132 (97.1%)	92 (70.8%)
5.	Negeri Sembilan	138	15 (10.9%)	123 (89.1%)	78 (67.8%)
6.	Pahang	101	1 (1.0%)	100 (99.0%)	63 (77.8%)
7.	Pulau Pinang	96	10 (10.4%)	86 (89.6%)	45 (86.5%)
8.	Melaka	91	2 (2.2%)	89 (97.8%)	60 (83.3%)
9.	Kedah	78	25 (32.1%)	53 (68.0%)	18 (72.0%)
10.	Sarawak	63	0 (0.0%)	63 (100.0%)	62 (100.0%)
11.	Terengganu	50	1 (2.0%)	49 (98.0%)	30 (96.8%)
12.	Kelantan	29	1 (3.5%)	28 (96.6%)	15 (100.0%)
13.	Perlis	27	3 (11.1%)	24 (88.9%)	14 (93.3%)
Jumlah		1,376	203 (14.8%)	1,173 (85.3%)	766 (78.0%)

Sumber: Cetakan Sistem SISPAAs pada 9 Ogos 2017